

Richard E. Heyes D.D.S.

428 Arden Ave. Ste. 200

Glendale CA 91203

(818)241-8131

## Welcome!

My staff and I look forward to meeting you and appreciate the opportunity to provide your dental care. Our office is equipped with the latest in dental technology. You may be confident that our staff is made up of well-trained professionals, who work as a team. My goal for this practice is to provide you the most advanced dental care, in an office that prides itself on personal attention, caring and service.

You may be interested in knowing a little about myself and my staff before you first visit. I have been in private practice since 1979. After graduating from Glendale schools, I attended the University of Southern California (U.S.C.) completing my bachelor degree in Dental Science. I continued at U.S.C. receiving my D.D.S. in 1979. I am a member of the California Dental Association, the San Fernando Valley Dental Society, the American Dental Association, and the Glendale Dental Academy. My philosophy of care is pro-active and I tailor treatment to the physical, cosmetic and financial needs of each patient. I grew up watching my grandfather and many close family friends serve patients in their dental practices. Some of the techniques have changed; the materials and procedures may be different. One thing that has not changed is the patient's need for a warm, caring environment and their right to understand and participate in their dental care.

Your appointments and insurance needs are handled by Barbara. Nancy and Maria serve as my chairside assistants. For your hygiene needs I have five outstanding hygienists, Carrie, Cathye, Esther, Margee, and Sherry.

An Information About The Office sheets is enclosed, please feel free to call if this sparks other questions. In addition, three patient information sheets are enclosed for you to complete at your leisure, prior to your first visit. We have also enclosed a form you may send to your previous dental office requesting your records and/or radiographs be forwarded to your office. This will help expedite your initial appointment.

I look forward to greeting you in the office.

Sincerely,

Richard E. Heyes, D.D.S.

Response Date: